



# ISO 41001:2018 Facility Management

ISO 41001:2018 focuses on the management of the facilities and equipment of the organization that is applied to, in order to ensure and maximize its functionality.

The standard can be implemented by any organization, regardless of its size or activity including product manufacturers or service providers.

# WHAT IS ISO 41001:2018

**ISO 41001:2018** is structured in **10** sections, being also aligned with the structure of **ISO 9001:2015**. It sets the requirements for the facility management of an organization, focusing on working environment and working conditions, satisfaction of interested parties' requirements, motivation and implication of top management, the establishment and monitoring of objectives and continual improvement. The '**Plan-Do-Check-Act**' principle also applies to this standard.

The structure of ISO 41001:2018 is the following:

- 1. Scope
- 2. Normative references
- 3. Terms and definitions
- 4. Context of the organization
- 5. Leadership
- 6. Planning
- 7. Support
- 8. Operation
- 9. Performance evaluation
- 10. Improvement

Necessary aid for the implementation of the ISO 41001: 2018 is the ISO 41012: 2018 standard, which provides a detailed guidance on the overall strategic sourcing process and on how to prepare and implement adequate internal or external FM agreements.

#### **BENEFITS OF ISO 41001:2018 CERTIFICATION**

The basic benefits from setting and implementing a Facility Management System according to the requirements of ISO 41001:2018 are the following:

- Improvement of the functionality of facilities and equipment
- Prevention of unexpected failures of equipment
- Maximization of efficiency and effectiveness
- Reduction of operation and maintenance costs of facilities and equipment
- Improvement of working conditions, leading to improved workforce productivity, safety & health and well-being
- Demonstrates market innovation
- Improvement of the corporate image of the company

The cost of this certification is minimal in relation to the benefit of your business: Direct comparative advantage in its operation and promotion and differentiation from the competition. In addition, improving productivity, work environment and process efficiency.

# **CERTIFICATION WITH EUROCERT**

• We are the largest **Greek** independent certification body, accredited by **ESYD**, with offices in more than **35** countries worldwide. Certification with Eurocert means evaluation and acceptance from an accredited and recognized/well-respected Certification body.



- We have strong and experienced staff and associates, who as inspectors/auditors and / or technical experts carry out inspections of high added value for your company.
- We make sure to keep you informed and updated of any local and/or international changes that concern your certification scope
- Our accreditation covers a wide range of standards and products, thus we are able to provide you with holistic solutions regarding management system certification

#### **EUROCERT ACADEMY COURSES**

The EUROCERT Academy with a constant presence in the field of education since 1998 continues its dynamic course, constantly enriching its Program and expanding the scope of its educational goals.

In EUROCERT Academy you can acquire the skills to maximize the application of the ISO 41001 standard in your organization. Our training courses will help you understand ISO 41001 and the requirements that govern it. You will then be able to use this knowledge to implement and monitor your facility management system.

In this context, the EUROCERT Academy provides the opportunity to participate in a one-day informative seminar or a 2days seminar for internal auditors, according to ISO 41001: 2018. For more information please contact the Seminar Manager Ms Apostolidi at (+30) 2106252495 or at mapostolidi@eurocert.gr.

# FREQUENTLY ASKED QUESTIONS

## How long does it take to certify with ISO 41001:2018?

Typically, in addition to the time for the development of the Management System, a sufficient period of time is required for its implementation and the creation of files, although of course this time depends on various factors. The main issue is that the organization demonstrates that its management system is fully implemented and meets all the requirements of the standard. Top management and employees' level of awareness is also a crucial point to determine the necessary time for gaining certification.

#### Does it substitute public authority audits?

No. ISO 41001:2018 is a voluntary certification aiming at continual improvement and does not substitute any public or official audit. However, it improves the company's organization, so that it complies with all relevant applicable legislation and helps avoiding any unexpected problems or fines during these audits acting pre-cautiously.

