

ISO 9001:2015 Quality Management System (QMS)

ISO 9001:2015 is the most popular standard globally, since there are over one (1) million companies and organizations in over 170 countries certified to this standard. ISO 9001:2015 sets out the criteria for a quality management system implemented by an organization, so that it can provide products and/or services according to customer needs.

The standard can be implemented by any organization, regardless of its size or activity including product manufacturers or service providers.

WHAT IS ISO 9001:2015?

A prerequisite of ISO 9001:2015 is the existence of a Quality Management System setting a number of quality management principles including a strong customer focus, the motivation and implication of top management, the establishment and monitoring of quality objectives and continual improvement. The 'Plan-Do-Check-Act' principle also applies to this standard.

The structure of ISO 14001:2015 is the following:

- 1. Scope
- 2. Normative references
- 3. Terms and definitions
- 4. Context of the organization
- 5. Leadership
- 6. Planning
- 7. Support
- 8. Operation
- 9. Performance evaluation
- 10. Improvement

BENEFITS OF ISO 9001:2015 CERTIFICATION

The basic benefits from setting and implementing a Quality Management System according to the requirements of ISO 9001:2015 are the following:

- Acquirement of competitive advantage in the market
- Conformance with legal and regulatory requirements
- Continuous improvement of the quality of products/services
- Substantial contribution to the development and sustainability of the organization

CERTIFICATION WITH EUROCERT

- We are the largest Greek independent certification body, accredited by ESYD, with offices in more than 25 countries worldwide. Certification with Eurocert means evaluation and acceptance from an accredited and recognized/well-respected Certification body.
- We have strong and experienced staff and associates, who as inspectors/auditors and / or technical experts carry out inspections of high added value for your company.
- We make sure to keep you informed and updated of any local and/or international changes that concern your certification scope
- Our accreditation covers a wide range of standards and products, thus we are able to provide you with holistic solutions regarding management system certification



FREQUENTLY ASKED QUESTIONS

How long does it take to certify with ISO 9001:2015?

Typically 3-6 months, although this may depend on various factors. The main issue is that the organization demonstrates that its management system is fully implemented and meets all the requirements of the standard. Top management and employees' level of awareness is also a crucial point to determine the necessary time for gaining certification.

Does it substitute public authority audits?

No. ISO 9001:2015 is a voluntary certification aiming at continual improvement and does not substitute any public or official audit. However, it improves the company's organization, so that it complies with all relevant applicable legislation and helps avoiding any unexpected problems or fines during these audits acting pre-cautiously.



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